



Book a quotation on having your Tile and Grout Cleaned and Sealed and receive a **FREE demonstration** (valued at \$99.00)

[www.steamys.com.au](http://www.steamys.com.au)

**1300 88 11 10**

## Tile & Grout Cleaning & Sealing

### Why is tile and grout cleaning important?

Whether one is referring to a home, restaurant, hospital, office, or many others, tile and grout flooring catch visitors' attention instantly as they walk on it.

Grout lines are porous in nature and easily absorb grease, dirt, mould, mildew and lime scale. The soils, dirt, grime, and spills create marks and patches on the grout joints of the tile floor, and subsequently make the entire floor look dirty and unattractive. Unclean floors can also have a negative impact on business and visitors in hotels, restaurants, supermarkets, offices, schools and other organisations.

Therefore, it is very necessary to protect, maintain, and preserve the tiles and keep them looking great, and hygienic.

Grout creates harmful health effects if not cleaned properly as harmful microbes, dirt, grease, stains, and mould can accumulate in it resulting in foul odours and deteriorating indoor air quality. Substances penetrate the tiny grout pores making thorough cleaning extremely difficult.

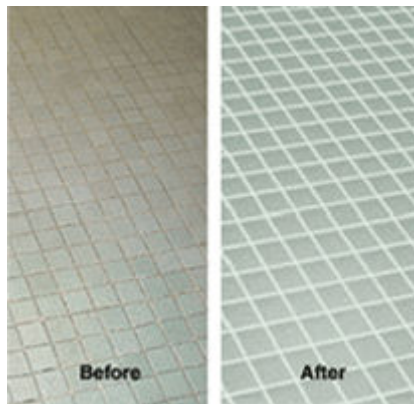
Sometimes the surface looks clean but it contains unseen filth that not only affects the brightness of the floor but can also lead to grout cleaning and maintenance problems. Tile and grout cleaning becomes more difficult and challenging the longer the floor is neglected. Grout is difficult to clean and requires extra care and special tile and grout cleaning equipment; unclean tiles and stained grout affects the entire appearance of the flooring.

Mould, mildew, dirt, and lime scale between the joints of the wall tiles particularly in washrooms can cause grout sealing problems and unhealthy conditions. Unclean tile and grout can also cause many health hazards or health problems due to the continuous invasion of microorganisms on the surface, resulting in various allergies and serious diseases.

### Steamy's Carpet Care are experts in Tile and Grout Care

Our technicians have the latest equipment. They are certified and educated to current industry standards in both stone and tile restoration and we are fully insured for your peace of mind. No job too small or too big, from a small bathroom to a massive commercial area. We use a deluxe tile and grout cleaning system, which includes the following eight steps:

- 1. Pre-inspection**—We carefully identify the type and style of your tiles.
- 2. Careful movement of your furniture**—Most furniture will be moved.
- 3. Dry sweep the area**—To remove dry soiling and large particles.
- 4. Apply a specialised cleaning solution**—Different tiles require different chemicals to achieve the best results.
- 5. Rotary agitation with soft brush or pad to loosen soiling**—Agitation will loosen soiling from the tiles.
- 6. High temperature and high pressure cleaning and extraction with truck mount machine**—No splash, No mess, No standing in water.
- 7. Dry mop floors**—Mop or wipe over your tiles with drying towels.
- 8. Dry the area**—We place high-speed air movers to blow dry your floors.



### Gidon's DIY Tile & Grout Care Tips...

Keeping your ceramic, porcelain tiles, natural stones and grout free of dust and dry, sandy soil will minimize scratches, wear patterns and grout soiling that can develop from everyday use and traffic. Sweep, dust or vacuum surfaces regularly to remove loose soil and dust. Clean your tile and grout using warm water and a clean nonabrasive cloth sponge or mop. Use a neutral cleaner that is specially formulated for material you are cleaning to help remove soils that sweeping, dusting, vacuuming or damp mopping leave behind. Do not use ordinary household cleaners, as you may damage the tile and grout and breakdown the sealer that was applied to protect against stains. This includes not using acidic or alkaline cleaners, bleach, abrasives or ammoniated cleaners.

**Food Spills**—Scoop up food and then blot with a dry white cloth. Then clean the area affected with a gentle cleanser.

**Liquid Spills**—Blot up the excess with a clean, dry cloth. Then clean the area affected with a gentle cleanser.

**Mud**—Let the mud stain dry completely. Remove dried mud with a soft plastic nylon brush. And then cleanse the area with a gentle cleaner and wipe up excess with a dry cloth.



### Welcome Gerard!

We're pleased to announce that Gerard Fernando has joined the team at Steamy's Carpet Care!

**Where are you from?** Malaysia, born in Seremban (60km south of Kuala Lumpur) and moved to Kuala Lumpur in 1990.

**How many children do you have?** I have two wonderful children, Genevieve (12) and Glen (6).

**What is your favourite sport?** Soccer, I support Manchester United FC.

**What is your favourite food?** Anything my wife, Amelia cooks!

**Where in the world is your favourite place to visit?** Definitely the holy land – Jerusalem.

**Do you have any hobbies?** My only hobby would be listening to songs of Bob Dylan aka Robert Allen Zimmerman, who once said "don't criticise what you don't understand".....



# STEAMY'S CARPET CARE

[www.steamys.com.au](http://www.steamys.com.au)

**1300 88 11 10**

## Tile and Grout Protection

There are four options for protecting your tiles and grout. Steamy's Carpet Care can provide you with a range of different types of sealing and also can re-colouring...

**Grout Sealing**—Have your grout sealed with a natural look penetrating sealer. This prevents penetration by liquids therefore preventing stains. We recommend this service.

**Tile and Grout Sealing (natural look)**—If you have porous tiles such as terracotta, sandstone, or just plain concrete, we can seal it with a penetrating natural look sealer. Your tiles will retain their natural look and texture, just like new, whilst repelling water, oil and soil.

**Tile and Grout Sealing (wet look)**—If you prefer a "wet look" of gloss and satin sealers, we can help you too. We can strip and seal your slate floors and restore it to a new looking condition.

**Grout Re-colouring**—How about re-colouring your grout? Is it a dull boring grey? We can re-colour your grout in one of eight new colours to complement your tile and decor.

## Meet Stephane Fayd'herbe

**What's your full name?** Stephane Fayd'herbe

**What's your age bracket?** 39yrs

**What do you do for a living?** Managing Director of CIA

**Describe your favourite destination?** Anywhere with blue water, white sand and strong cocktails! Why? Why do you think.....

**What's your favourite dish?** Prawn and scallop dumplings at Lau's Family Kitchen in St Kilda.

**What's your favourite movie?** I couldn't say.....

**Do you have any hobbies? What are they?** If cooking and entertaining is a hobby, then definitely. Spending time in the kitchen whipping up a storm is one of my favourites.

**How long have you been using Steamy's and what types of services have you used?** We have used Steamy's services for approximately two years and they have been brilliant and a big help across all areas of carpet care.

**Phone:** [1300 889 369](tel:1300889369)

**[www.cleaningia.com.au](http://www.cleaningia.com.au)**

*If you would like to appear here\*, please give us a call on 1300 88 11 10! \*free of charge of course!*

## Refer a friend to Steamy's

If you refer a friend to Steamy's and they book a job with us, you will receive a \$20 voucher toward your next service!

*A big thank you to L.Honl,, J.Boymal, D.Krausse, and J.Rochetich for referring us to your friends during the month of September!*

## SEPTEMBER CLIENT OF THE MONTH!

*"I'm delighted with the way the carpets came up after being cleaned, and with your customer service. I'll definitely be calling you straight away next time I need the carpets done and I'll have no hesitation in giving your details to friends and clients.*

*Job well done, I'm very very happy."*

**J.Oakley - Prahran**



CLEANING INSTITUTE  
of AUSTRALIA

FACILITIES MANAGEMENT

Hi this is Zac Kabaker, and I'm here to tell you about sport. This month October will be one of the biggest months of the year for sport, including the AFL trade week and many more.

Firstly I would like to talk to you about what happened previously in the month of September and then what will happen in the month of October. Well last month was a very interesting month in sports with the AFL grand Final and the Brownlow Medal. Although I am a Carlton supporter and I was very upset how we got knocked out of the finals in the first round. I would like congratulate the Geelong Cats for winning another premiership and a big congrats to Gary Ablett Junior for winning his first Brownlow medal.

The EPL (English Premier League) is into its seventh round this week, already shaping up to be a season to remember with top teams Chelsea, Manchester United, and Liverpool the top three teams of the league so far.

Now back to AFL with Monday the 5th of October the beginning of what could be one of the biggest trade weeks the AFL have ever had. One team to look out for in the trade week could be Western Bulldogs who have proven the last few years to be one of the power house teams in the AFL are most likely going to be looking for a big powerful forward such as Barry Hall who they can only pick up in the draft or maybe even Brendan Fevola from Carlton who has once again had an outstanding year with Carlton winning his second Coleman medal.

Being a Carlton supporter I am very upset of what has happened in the past few weeks with Brendan Fevola who has showed that maybe he has

## Steamy's Sports Report



**with Zac Kabaker**

has had his last chance to play AFL with the Behaviour that he showed at the Brownlow. Carlton had no choice but to sack Fevola after promising Carlton that he will never muck up again but obviously he can't keep a promise which is why they have asked him to leave. I wish the best of luck to all the AFL teams as we head into Trade Week. Thank you, Zac.